



In accordance with "The Package Travel, Package Holidays and Package Tours Regulations 1992" all passengers booking with The Lost Adventure Ltd are fully protected for the initial deposit and subsequently the balance of all monies paid to us, including repatriation if required, arising from cancellation or curtailment of your travel arrangements due to the insolvency of The Lost Adventure Ltd.

There is no requirement for Financial Protection of day trips, and none is provided. This insurance is only valid for packages booked that **DO NOT** include flights.

Consumer aware: Your booking is insured by IPP Ltd and its panel of insurers. - This insurance is only valid for passengers who book and pay directly with/to The Lost Adventure Ltd. If you have booked and/ or paid direct to a Travel Agent for a holiday with The Lost Adventure Ltd please request proof of how the booking is secured as this will not be covered by IPP Ltd in this instance.

This Insurance has been arranged by International Passenger Protection Limited and underwritten by Certain underwriters at Lloyd's. For further information please go to www.ipplondon.co.uk

CLAIMS PROCEDURE:

Download Claims Form from www.ipplondon.co.uk

Any occurrence which may give rise to a claim should be advised within 14 days to:

International Passenger Protection Limited
Claims Office
IPP House
22-26 Station Road
West Wickham
Kent BR4 0PR
United Kingdom

Telephone: +44 (0)20 8776 3752

Fax: +44 (0)20 8776 3751

In order to deal promptly with any claim hereunder it is essential that you retain all bills, receipts and other documents relating to your travel arrangements.

**CLAIM FORMS MUST BE SUBMITTED WITHIN SIX MONTHS OF DATE OF INSOLVENCY
WE CANNOT CONSIDER OR PAY CLAIMS RECEIVED AFTER THIS DATE**